1. **Introduction**

This guide is for Managers, Supervisors, Safety and Health Representatives and any other relevant staff to help navigate the functions used to conduct online health, safety and emergency management checklists and inspections at Curtin University.

For instructions on how to conduct a Checklist/Inspection on an iPad, please refer to the *C.H.A.R.M. PocketAudit Guide*.

2. **How to Log In - Desktop**

1. Log into the Staff Portal
2. Click on the right arrow of the application wheel
3. Click on the C.H.A.R.M icon to access the system

3. **Checklists & Inspections - Desktop**

4. From the homepage click on the Checklists and Inspections icon
5. From the Checklists & Inspections Library page, select the Checklist/Inspection you wish to complete.

4. **Conducting an Checklist/Inspection**

6. Click on the Magnifying glass icons to select the **Location(s)** and **Business Unit** that you are conducting the Checklist.

   *Note: Multiple building locations can be added.*

7. Enter information to assist identifying it on the Audit Register once completed. *E.g. Q3 Workplace Inspection*

8. Click the Next button located at the top of the page.
12. Complete the Checklist/Inspection by answering all questions.

**Answer types**
There are three answer types available on the Checklists/Inspections that require different mandatory information in order to proceed.

**Questions answered with Yes**: No further action is required however Findings/Observations, Attachments and Action Items can be added but are not mandatory.

**Questions answered with No**: Non-compliance occurred. The Findings/observations section must be completed and at least one Action Item assigned to a Person Responsible with a Due Date.

**Questions answered with Not Applicable**: No action available. If a skip button appears you can click on the blue skip button to skip the section of questions that are not applicable.
5. Viewing and Completing Action Items

Actions items (Tasks) assigned to you will be located in the “My Tasks” section by clicking the "My Tasks (1)" icon located at the top of any page in C.H.A.R.M. From the My Tasks section you can view all, open and completed actions that have been assigned to you.

Click on the "icon to view the Checklist/Inspection where the action item was created.

To complete an Action Item / Task
1. From the My Tasks section, click on the “Open” tab to view all of your open actions.
2. Change the progress of the action by using the drop down % box to select a percentage.
3. Click on the post it note icon to add notes relating to the progress of the action.
4. Once an action is completed, click the Completed? checkbox and then Save.
5. The completed action will then appear in the “Completed” tab.

To transfer a task (action) to another person, click on the icon and a Transfer Task pop up box will appear.

Use the icon to perform a staff search and select the person to transfer the task to.

Use the free text box to type your message to the transferred tasks person and click OK. An email will be sent to the transferred person to notify them of the task transfer.
6. Viewing Completed Inspections

To view your completed Checklists/Inspections go to the home page by clicking on the button located at the top of the page.

Access the Audit Register by clicking on the Audit Register icon.

From the Audit Register, click on the Checklists and Inspections tab.

Checklists and Inspections will remain in the Open tab until all action items associated with the Checklist/Inspection have been completed.

Once all action items have been completed, the Checklist/Inspection will be completed and appear in the Completed tab.

Incomplete Checklists/Inspections that have not been submitted will appear in the Draft tab.

Checklists/Inspections can be cancelled by clicking on the cancelled button where they will appear in the Cancelled tab.

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REVISION HISTORY

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