



HSEM BULLETIN

Samsung Galaxy Note 7 Recall Notice

Who needs to read this?

All Curtin University Staff, Students and Contractors who have Samsung Galaxy Note 7 mobile phones.

Background

Samsung have recently issued recall notices on all of their Samsung Galaxy Note 7 mobile phones, including those that were issued as replacements for Galaxy Note 7 devices. These recalls were issued in response to 35 fire related incidents where the lithium batteries they contain overheated and caught fire. This overheating is of particular concern when it occurs in the cargo hold or passenger area of aircraft during flight.

Information

In response to the recall three Australian airlines have prohibited the carriage of Galaxy Note 7 and replacement Galaxy Note 7 devices ([Qantas](#), [Jetstar](#) & [Virgin Australia](#)) in both their checked baggage and hand luggage. This ban also extends to these phones being used in inflight entertainment systems or charged through USB ports where available. Please note, this recall notice does not affect the Galaxy S7 or Galaxy S7 Edge models.

CITS has advised that no Samsung Galaxy Note 7 devices were supplied to Curtin Staff or students through their purchasing process.

Recommendations

If staff or students own the affected phone then please follow the advice provided by [Samsung](#). This includes the advice to power down the phone and discontinue use due to the fire risk.

Samsung has also provided further information through their [FAQ Page](#), staff and students are encouraged to read this page and take appropriate actions prior to travelling interstate or overseas.

Staff and students with Samsung travel related queries please visit the [Curtin Risk Management website](#) or email riskmanagement@curtin.edu.au

Who do we call with questions?

If you have any queries, please contact Health and Safety on 9266 4900 or email

healthandsafety@curtin.edu.au.

References

[Samsung](#)

[Reuters News Agency](#)

[Qantas Travel Updates](#)

[Virgin Australia Dangerous Goods Advisory](#)

Date of Issue

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